



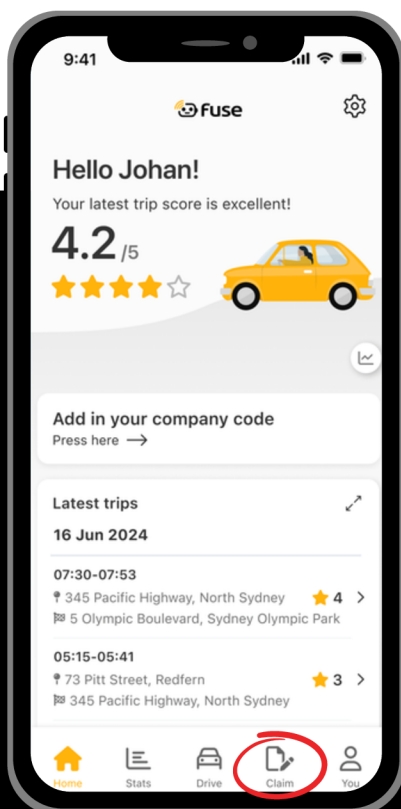
How to lodge a claim

When an incident occurs, you need a fast, simple claims process. There are two easy options to start your claim.

Option 1

Fuse Fleet App

- Open the Fuse Fleet App on your phone.
- In the bottom navigation bar, tap “Claim”.
- Follow the step-by-step prompts to enter details, upload photos and submit.
- You’ll receive instant confirmation that your claim has been lodged.



Tap “Claim” to start the claims process

Option 2

Fuse Fleet QR Code

- Locate the Fuse Fleet QR code (in your vehicle or provided materials).
- Open your phone camera and scan the code.
- Follow the on-screen instructions to enter your claim details.
- Submit instantly.



Scan QR code to start the claims process



Both methods take you through a clear, self-guided process — no complicated forms, no guessing what comes next. Just follow the prompts and let our system do the work.

Why lodge a claim with Fuse Fleet?

Our fully digital claims management solution is designed for speed, accuracy and convenience.

Key benefits

- **Expert in-house claims team** – Real people with real expertise handle your claim from start to finish. No outsourcing, no hand-offs.
- **Fast lodgement** – Initiate your claim in minutes with instant confirmation.
- **24/7 portal access** – Track your claim's progress anytime, anywhere.
- **Real-time updates** – Get notified at each stage so you're never left wondering.
- **Photo and document upload** – Submit all evidence digitally, reducing delays.
- **Integrated App and QR system** – Lodge however you prefer, both equally fast.
- **Operational efficiency** – Our processes minimise downtime.
- **Transparent communication** – Clear updates from our team so you always know the next step.

At Fuse Fleet, from the moment you lodge a claim, we're working to resolve your claim quickly and fairly — helping you control costs, reduce downtime and get your vehicles back on the road.

Ready to lodge a claim?

Open the Fuse Fleet App → Tap Claim → Follow the prompts; **OR** Scan the QR Code → Enter details → Submit



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